

## **SUBWAY® Names Two With Franchisee Experience as Directors of Operations & Training**

MILFORD, Conn., Dec. 16, 2011 /PRNewswire via COMTEX/ -- The SUBWAY® submarine sandwich and salad chain has announced that Joe Chaves will head-up operations for the 35,500-plus restaurant chain as Director of Operations, while Rebecca Audet has been named the brand's Director of Worldwide Training.



Joe, who has been with the SUBWAY® restaurant chain for five years, has 28 years experience in the QSR industry, including time as a Dunkin Donuts/Baskin Robbins franchisee. Rebecca is a SUBWAY® franchisee, owning two locations in Vermont, while also overseeing 1,000-plus restaurants as the Manager of U.S. and International company run (or held) territories. Rebecca will continue this field work in addition to training.

"Training is the cornerstone of any organization, especially in franchising where we need to teach people how our system works and how to achieve the highest level of efficiency. As the largest QSR in the world, I know I have been entrusted with a critical responsibility," said Rebecca, a graduate of Columbia University who lists one of her favorite sandwich as the egg white on flatbread with spinach, green peppers, onions, tomatoes, chipotle sauce and salt & pepper.

"Subway is doing extremely well, especially considering the current global economy," said Joe, a devout fan of the Italian BMT sub. "It continues to be a remarkably good investment for our existing and future franchisees. I am looking forward to supporting all of our partners by building on the brand's great track record."

A Connecticut native, Rebecca moved to Vermont after attending college in New York City. During her senior year at Columbia University, Rebecca purchased her first franchise, skipping her graduation rehearsal to attend a zoning meeting on the location.

As Director of Training, Rebecca will oversee the brand's entire training program, which includes thirteen global training centers, an e-learning program, as well as the education and training of Sandwich Artists(TM), managers, franchisees, field consultants, and Development Agents. "I am excited to welcome new franchisees joining the Subway team so they feel part of the family and excited about their investment and new endeavor," she said.

A Rhode Island native who has also spent time in Florida, Joe joined the SUBWAY® chain five years ago and immediately made an impact working on several projects, such as expanding catering capabilities and improving the Customer Service experience. He also led the company territory teams to improve operations and profitability.

"This will be a challenging and exciting opportunity, and a privilege to serve this great brand and the thousands of franchisees, development agents, and staff," Joe said.

About SUBWAY® Restaurants Headquartered in Milford, Connecticut, and with regional offices in Amsterdam, Beirut, Brisbane, Miami and Singapore, the SUBWAY® chain was co-founded by Fred DeLuca and Dr. Peter Buck in 1965. Their partnership, which continues today, marked the beginning of a remarkable journey - one that has made it possible for thousands of individuals to build and succeed in their own business.

In the 2011 Zagat® Fast Food Survey, for the third year in a row, the SUBWAY® brand was ranked "number one" by consumers in the "Most Popular," "Top Service" and "Healthy Options" categories for food brands with 5,000 or more locations.

For more information about the SUBWAY® chain, visit [www.subway.com](http://www.subway.com) . Find us on Facebook: [Facebook.com/subway](https://www.facebook.com/subway). Follow us on Twitter: [twitter.com/subwayfreshbuzz](https://twitter.com/subwayfreshbuzz).

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